

## Taking you beyond Omnichannel Commerce

### Comprehensive Solutions and Services for Unified Commerce

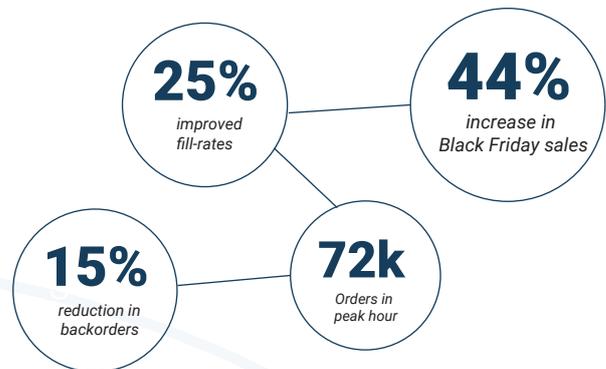
In today's "Amazon" world merely being Omnichannel does not suffice; customers expect flawless order execution across channels. Leading retailers are making Unified Commerce a priority to stay ahead of the competition. Our experience has shown that any Digital, Supply Chain or Store Fullfillment initiative is transformative and necessitates a coordinated and well-orchestrated effort and enterprise level oversight for the overall program.

#### The Perfaware Advantage

We help our clients build a true Unified Commerce platform while improving ROI and reducing overall costs. Our team has assisted some of the world's leading retailers and brands with their Digital, Order Management and Flexible Fullfillment initiatives for more than a decade. As an IBM Gold Partner, we can assist you through every step of your transformation journey -

Unified Commerce strategy, software procurement, implementation, testing and managed services, upgrades and ongoing support.

We go the extra mile in your Unified Commerce journey!



## Commerce Solutions Expertise

- IBM Sterling OMS 7x to 9x
- IBM Commerce on Cloud
- IBM Store
- IBM Sterling WMS 7x to 9x
- WebSphere Commerce
- IBM Sterling Integrator
- IBM Sterling File Gateway
- Enspire Commerce OM
- Mulesoft Anypoint Platform

## Technology Stack Expertise

- **Programming/Scripting:** Java, Python, Perl, HTML, JavaScript, PHP
- **Database:** DB2, Oracle, Cassandra, MySQL
- **Cloud:** Cloud Foundry, Google Compute Engine, AWS(Amazon), IBM Bluemix
- **Misc Technologies:** Kafka, LISA, LoadRunner, JMeter, JUnit, Grinder, ElasticSearch
- **Web Frameworks:** AngularJS, Bootstrap, NodeJS, Flask, Spring Framework



**Consulting Services**

<b>Supply Chain Consulting</b>	Provide subject matter expertise in Unified Commerce across eCommerce, Order Management, Warehouse Management and the overall Retail Industry.
<b>Enterprise Architecture</b>	Expertise in designing solutions that scale and provide optimal performance at peak volumes, while being reliable and efficient.
<b>Educational Services</b>	Our training and educational services can be tailored to fit your organization needs.



**Delivery Services**

<b>Implementation Services</b>	Design, develop and deliver solutions that combine deep IBM Commerce suite know how with retail best practices for rapid ROI.
<b>Quality Assurance (QA)</b>	Leveraging advanced test suites & automation strategies to accomplish Functional, User Acceptance, Regression, Integration and High Availability Testing for your applications.
<b>Analytics</b>	We can architect and create custom solutions - dashboards, reports and alerts - that provide visibility, insights and proactive monitoring capabilities



**Managed Services**

<b>Performance Engineering</b>	Addressing non-functional requirements - capacity, availability, scalability, performance and reliability - of your enterprise software systems.
<b>Environment Management</b>	Plan and maintain the technical stack, IBM Commerce applications and data for all your IBM Commerce environments.
<b>Release Management</b>	Expertise with latest DevOps techniques & industry leading tools for continuous delivery and seamless deployments.
<b>Maintenance &amp; Support</b>	Enhance service efficiency and reduce costs with our field tested, business outcomes and value driven approach to pro-active application support.

## Representative Case Studies

- Implementation of IBM Sterling for a U.S based retailer
- Multiyear maintenance and support of IBM Sterling platform for leading home improvement retailer in US
- Application Upgrade of IBM Sterling from 8x to 9.4 for leading home improvement retailer in US
- Performance Engineering services for US based retailer on their IBM Sterling and other COTS products e.g. Tibco, Epicor, Websphere MQ.
- Holiday Support of IBM Sterling platform for leading US based wholesaler
- Application Upgrade of IBM Sterling from 9.1 to 9.2.1 for leading apparel retailer in US

For more information about Perfaware products and services, call us at **+1-214-336-3959** • Or email us at **[info@perfaware.com](mailto:info@perfaware.com)**

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